

# Winter Crisis Program

Columbus Metropolitan Library - Linden Branch

## More Ways to Apply!

Phone interviews are available for families who desire to remain home for social distancing purposes or health issues. One phone call can put you closer to meeting your utility needs!

Call our 24-hour appointment hotline at 614-969-0978 to schedule an appointment at any time.

For emergency assistance, call 614-457-2997 and schedule an appointment within 24 hours.



## Winter Crisis Program November 1, 2021 - March 31, 2022

The Breathing Association is offering phone interviews this winter season. Emergency Walk-In Crisis appointments will be scheduled within 24 hours by telephone at 614-457-2997.

The Ohio Department of Development and The Breathing Association will help income-eligible Ohioans maintain their utility service through the Home Energy Assistance Winter Crisis Program. The program helps eligible Ohioans pay utilities used for heating your home; gas, electric, and/or fuel. We can also assist in your furnace repair.

In partnership with:



Significant changes by ODOD: HEAP and eligible PIPP Plus customers looking to reverify may now apply online at <https://development.force.com/eap/s/>. For more details, visit our website [www.breathingassociation.com](http://www.breathingassociation.com).

### The Home Energy Assistance Program (HEAP) can help:

- Income eligibility is 175% of the Federal Poverty Guideline
- Utilities must be in disconnect status, shut off, in need of payment to transfer or establish new service
- Bulk Fuel - Must have less than 25% of fuel supply in tank
- Someone in the house diagnosed with COVID-19 in the past 12 months
- The maximum amount for bill payment assistance for regulated utilities (is up) to \$175; non-regulated utilities (is up) to \$750; bulk fuel, \$900; \$500 furnace repair
- Bring Gas and Electric Bills if applicable
- Picture ID for Head of Household
- Social Security cards or numbers for all household members
- Proof of citizenship for all household members (birth certificate, US passport, voter registration, Social Security Card)
- Documentation of Disability if disabled
- Documentation of 30 Days of income (earned income for those 18 years and older)
- All unearned income
- Documentation of zero income
- If self-employed: (IRS 1040 with all schedules or tax transcript) Seasonal must report 12 months of income



[www.BreathingAssociation.org](http://www.BreathingAssociation.org)

**Columbus Metropolitan Library  
Linden Branch**

2223 Cleveland Avenue  
Columbus, Ohio 43211  
614-457-2997

Thursdays 9AM - 5PM  
24HR LINE 614-969-0978

