

# The Breathing Association's **HEAP** Home Energy Assistance Program Winter Crisis Program

## More Ways to Apply!

Phone interviews are available for families who desire to remain home for social distancing purposes or health issues. One phone call can put you closer to meeting your utility needs!

**Call our 24-hour appointment hotline at 614-969-0978 to schedule an appointment at any time.**

**For emergency assistance, call 614-457-2997 and schedule an appointment within 24 hours.**

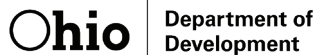


## Winter Crisis Program November 1, 2022 - March 31, 2023

The Breathing Association is offering phone interviews this winter season. Emergency Walk-In Crisis appointments will be scheduled within 24 hours by telephone at 614-457-2997.

The Ohio Department of Development and The Breathing Association will help income-eligible Ohioans maintain their utility service through the Home Energy Assistance Winter Crisis Program. The program helps eligible Ohioans pay utilities used for heating your home; gas, electric, and/or fuel. We can also assist in your furnace repair.

In partnership with:



Significant changes by ODOD: HEAP and eligible PIPP Plus customers looking to reverify may now apply online at <https://development.force.com/eap/s/>. For more details, visit our website [www.breathingassociation.com](http://www.breathingassociation.com).

### The Home Energy Assistance Program (HEAP) can help:

- Income eligibility is 175% of the Federal Poverty Guideline
- Utilities must be in disconnect status, shut off, in need of payment to transfer or establish new service or have a PIPP default
- Bulk Fuel - Must have less than 25% of fuel supply in tank
- The maximum amount for bill payment assistance for regulated utilities (is up to \$175; non-regulated utilities (is up to \$750; bulk fuel, \$900; \$500 furnace repair
- Bring Gas and Electric Bills if applicable
- Picture ID for Head of Household
- Social Security cards or numbers for all household members
- Proof of citizenship for all household members (birth certificate, US passport, voter registration, Social Security Card)
- Documentation of Disability if disabled
- Documentation of 30 Days of income (earned income for those 18 years and older)
- All unearned income
- Documentation of zero income
- If self-employed: (IRS 1040 with all schedules or tax transcript) Seasonal must report 12 months of income



### HEAP Main Office

Columbus Urban League Building  
788 Mt. Vernon Ave.  
Columbus, Ohio 43203  
Monday thru Friday.

**24HR LINE 614-969-0978**

**See the back for  
Partner Locations**

**The Breathing  
Association**  
Lung Health Clinic



**OhioHealth  
Eastside HEAP Office**

4850 E Main Street, Suite 150  
Columbus, Ohio 43213  
614-566-0750  
Monday thru Friday 7AM - 5PM  
24HR LINE 614-969-0978



**Gladden House  
Westside HEAP Office**

183 Hawkes Avenue  
Columbus, Ohio 43223  
614-566-0750  
Wednesday and Thursday 9AM - 5PM  
24HR LINE 614-969-0978



**HEAP Main Office**  
Columbus Urban League Building  
788 Mt. Vernon Ave.  
Columbus, Ohio 43203  
Monday thru Friday 7AM - 5PM  
24HR LINE 614-969-0978



**Columbus Metropolitan Library  
Karl Road Branch**

5590 Karl Road  
Columbus, Ohio 43229  
614-457-2997  
Mondays 9AM - 5PM  
24HR LINE 614-969-0978

**Columbus Metropolitan Library  
Linden Branch**

2223 Cleveland Avenue  
Columbus, Ohio 43211  
614-457-2997  
Thursdays 9AM - 5PM  
24HR LINE 614-969-0978