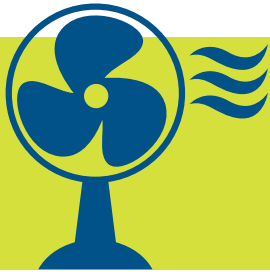


HEAP Summer Crisis Program



Walk In Crisis Appointments will be scheduled for service within 24 hours by telephone; call 614-969-0978



Summer Crisis Program Begins July 1, 2024 and ends September 30, 2024

Our main office is located at 741 E Broad Street, Columbus, Ohio. Phone interviews are available.

Eligibility Requirements:

- Households must be at or below a gross annual income of 175% of the federal poverty level
- 60 years and older – no disconnect notice is needed
- Medical letter or prescription from a licensed medical professional qualified under Ohio law and documenting a medical condition
- PIPP Default, or First PIPP assistance
- A disconnect or shut off notice or new service from an electric utility or transferring service

Eligible Households can receive:

- Up to \$500.00 if they are a customer of a regulated utility (AEP and Ohio Edison)
- Up to \$800.00 if they are a customer of unregulated utilities such as electric cooperatives and municipal utilities
- Qualified households may also receive an air-conditioner and/or fan (if they have not received one in the last three years - 2021, 2022, 2023) or central air conditioning repairs

Documents Required for Assistance:

- Picture ID for the Head of Household
- Social Security Cards or numbers for all household members
- Proof of Citizenship for all household members such as:
 - Birth certificates, voter registration, etc. OR
 - Proof of legal residence in the United States
 - (I-9, Green Card, etc. for all household members)
- Birthdates for all household members
- Proof of Disability if disabled
- Documentation of 30 days of income (earned income if 18 years or older)
- All unearned income
- Documentation of ZERO income
- If Self-employed; IRS 1040 with all schedules or tax transcript
- Bring gas and electric bills if applicable

In partnership with:



HEAP, Winter Crisis Program, Summer Crisis Program, and eligible PIPP Plus customers looking to reverify may now apply online at <https://full-development.cs33.force.com/eap/s/>. For more details, visit our website.

Call us for your appointment:
614-969-0978

[Scan or Click Here For
Income Eligibility
Information:](#)



Partner Locations

Our mission of helping Central Ohio breathe easy for 118 years is possible thanks to the generosity of our partners!



OhioHealth
Eastside HEAP Office
4850 E Main Street, Suite 150
Columbus, Ohio 43213
614-566-0750
Monday thru Friday 7AM - 5PM
24HR LINE 614-969-0978



Central Ohio Area Agency on Aging
3776 S. High St.
Columbus, Ohio 43207
614-645-7250
The last Friday of each month 8:30AM
- 4PM
24HR LINE 614-969-0978



Gladden House
Westside HEAP Office
183 Hawkes Avenue
Columbus, Ohio 43223
614-566-0750
Wednesday and Thursday 9AM -
5PM
24HR LINE 614-969-0978



HEAP Main Office
741 E Broad Street
Columbus, Ohio 43205
Monday thru Friday 7AM - 5PM
24HR LINE 614-969-0978



Columbus Metropolitan Library
Linden Branch
2223 Cleveland Avenue
Columbus, Ohio 43211
614-457-2997
Thursdays 9AM - 5PM
24HR LINE 614-969-0978



Columbus Metropolitan Library
Karl Road Branch
5590 Karl Road
Columbus, Ohio 43229
614-457-2997
Mondays 9AM - 5PM
24HR LINE 614-969-0978